Real-time and clear management of purchase risks

The purchasing process is a very important part of the food safety system. By managing the purchasing process in its entirety, you will ensure an optimal starting point for your production process.

Normec
Foodcare Online

Improve Quality. Reduce Risk.

Manage risks and have direct insight into the status of suppliers

The Suppliers module provides insight into purchasing processes, manages your risks in the areas of food safety, sustainability and the environment, and gives you direct insight into the approval status of suppliers. This means you meet the requirements of legislation and regulations, hygiene codes and GFSI-approved standards such as BRC, IFS and FSSC 22000.

Documentation is well-organised and up to date

As a quality manager and purchaser, the Suppliers module gives you real-time insight into the status of your suppliers anytime, anywhere. You determine for each supplier type which control measures need to be provided according to the risk involved. For instance, you may request different documentation from a high-risk supplier than from a service provider. You can then state which specific documentation is required for each supplier. These may include such things as product specifications, certificates, analysis reports, supplier agreements or the online questionnaires that you have prepared. You can quickly find the information you need by using the convenient filter and search options.

Convenient and fast

communication in all languages
Your suppliers will be notified by an automated e-mail requesting them to submit their details. The supplier signs up directly to the personal portal via the e-mail request. This allows the supplier to immediately see what information should be provided and filled in. The module is equipped with automated notifications for any amendments, expired documents and reminders. Are you working with international suppliers? No problem, because notifications and questionnaires can easily be sent in all preferred languages.
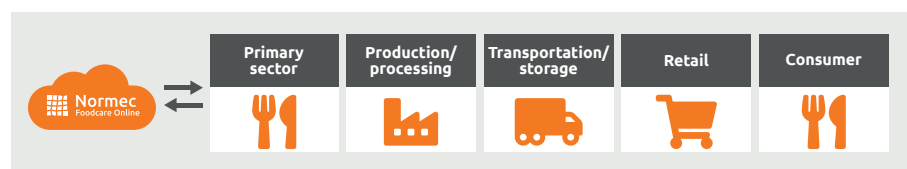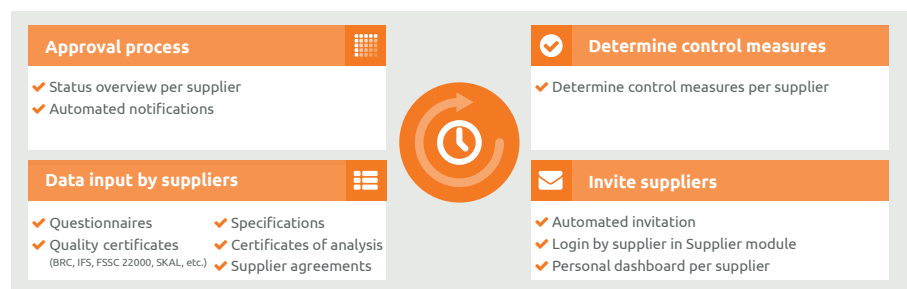
Online questionnaires

By using the online editor, you will be able to create questionnaires in all

Advantages of the Suppliers module

- ✔ Real-time insight into the approval status of suppliers
- ✔ Identify necessary control measures based on risk assessment
- ✔ Supplier log in, which allows suppliers to complete requested information directly
- ✔ Design your online questionnaires according to risk group and in any language
- ✔ Convenient communication through automated e-mail requests and letters
- ✔ Automated notifications for any amendments, almost expired documents and reminders
- ✔ Possibility of interfacing with other systems, such as the ERP system

"Thanks to Normec Foodcare Online, all our quality-related content is available for view in one place, which is also very much appreciated by auditors."

Plan do check act cyclus

Approval process
- ✔ Status overview per supplier
- ✔ Automated notifications

Data input by suppliers
- ✔ Questionnaires
- ✔ Quality certificates (BRC, IFS, FSSC 22000, SKAL, etc.)
- ✔ Specifications
- ✔ Certificates of analysis
- ✔ Supplier agreements

Determine control measures
- ✔ Determine control measures per supplier

Invite suppliers
- ✔ Automated invitation
- ✔ Login by supplier in Supplier module
- ✔ Personal dashboard per supplier

Normec Foodcare Online

| Primary sector | Production/ processing | Transportation/ storage | Retail | Consumer |

preferred languages in no time at all. It is your decision which questionnaires should be filled out by each supplier. This way you can directly select the questions and language for each supplier.

Check out the demo →

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